Agenda Item No:	6	Fenland
Committee:	Overview and Scrutiny	
Date:	19th February 2018	CAMBRIDGESHIRE
Report Title:	Fenland Community Safety Partners	ship

Cover sheet:

1 Purpose / Summary

The purpose of this report is to set out how the Fenland Community Safety Partnership (FCSP) identifies priorities for Fenland. The report also details an up to date performance picture for 2017/18, the agreed themes for 2018/19 and includes the performance report relating to CCTV services for 2017.

2 Key issues

- The Fenland Community Safety Partnership develops projects from chosen themes
 over the financial year; these themes are identified from quarterly strategic
 assessments. This process allows partners to prioritise resource against identified
 trends with improved evidence to allow for informed recommendations to be made.
- In 2017/18 the priorities agreed by the FCSP were as follows
 - Priority 1: Supporting Victims Activities have been focussed on raising community awareness and providing prevention advice on key victim focused themes. Additionally, seeking opportunities to reduce the community impact through collaborative partnership working.
 - Priority 2: Reducing Offending in Fenland Identifying offending cohorts and providing opportunities for diversion & prevention in addition to enforcement action.
 - Priority 3: Support Safer & Stronger Communities Seeking opportunities for casualty reduction associated to road traffic collisions and decreasing the community impact associated with substance misuse.
- The FCSP continues to performance manage its activity through an action plan
 which is SMART and outcome focussed. The priorities headings identified for
 2018/19 are the same as this year. The partnership believes these require a long
 term strategy to ensure improvements are sustainable moving forward.

The CCTV service has maintained its 24/7 delivery requirement during 2017 ensuring key targets have been met and maintained.

3 Recommendations

- That this report is considered and the following is noted;
 - o The current performance of the partnership for 2017/18
 - The new themes chosen for 2018/19
 - The CCTV performance report for 2017

Wards Affected	All
Forward Plan Reference	N/A
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Background Paper(s)	Appendix A - FCSP Action plan 2017/18 Appendix B - CCTV performance report 2017/18

4 Background / introduction

- 4.1 The Fenland Community Safety Partnerships (FCSP) is a statutory partnership that has been meeting regularly since 1998 on a 3 monthly basis.
- 4.2 Statutory partners include;
 - Fenland District Council (FDC)
 - Cambridgeshire Constabulary
 - Office of the Police & Crime Commissioner
 - Cambridgeshire County Council (CCC)
 - Fire and Rescue Services
 - Fire Authority
 - Cambridgeshire National Health Service / Clinical Commissioning Group
 - BeNCH (Revised Probation Service)
- 4.3 Non-statutory partners include;
 - Drug and Alcohol services
 - Circle Housing Roddons
 - Voluntary services
 - Chamber of Commerce
- 4.4 The Partnership meets four times a year to set the strategic direction in relation to community safety issues. Each time the partnership meets, the chosen priorities are reviewed and performance is recorded and assessed in detail through the FCSP action plan.
- 4.5 At each meeting the Partnership is provided with and reviews a detailed Strategic Assessment. The purpose of the Strategic Assessment is to;
 - Analyse the levels and patterns of behaviour that impacts on the community
 - Scrutinise any changes in these patterns when compared to historic data
 - Review perception data received and develop projects to challenge these perceptions
 - Review progress against the current action plan for the FCSP
 - Consider likely future issues that may impact upon delivery of partnership services
 - Consult other partnerships to ensure all views are considered when setting strategic direction
 - Identify opportunities for external projects and funding
 - Identify gaps in information sharing where further work is required
 - Assist in setting appropriate targets to achieve outcomes that benefit the community
- 4.6 The findings of the Strategic Assessments are presented to the members of the Fenland Community Safety Partnership at each meeting. Once agreed, the partnership uses the assessment and recommendations contained therein to refresh the action plan for the appropriate delivery period to ensure successful outcomes are achieved.
- 4.7 The Fenland Community Safety Partnership continues to evolve as finalised projects delivered by the board become part of everyday business. The ongoing challenge for the FCSP is to develop and deliver a plan that provides a focus on the lesser known issues across the district that has a large community impact whilst reflecting the police and

crime plan set out by the Office of the Police & Crime Commissioner who provides funding for the partnership.

5 Performance updates for 2017/18 action plan

- 5.1 Below are the performance highlights for 2017/18;
- 5.2 Theme 1: Supporting Victims
 - Tackling Rogue Trading, doorstep & online Scams supporting Cambridgeshire County Councils Community Protection team in the production of their community booklet 'Little Book of Big Scams' which was made available free of charge across the district at Post office's and GP Surgery's (Online version www.cambridgeshire.gov.uk/little-book-of-big-scams). There was a number of engagement events delivered across the district by the County Council team which were supported by partners of the FCSP. There was partnership work with Cambridgeshire Constabulary and FDC Community Safety delivering Cybercrime prevention. In partnership with Wisbech Rotary Club and The Light cinema there was a showing of a scam awareness film before the showing of the feature film specifically screened for older persons. 12 new 'Friends Against

Scams' were recruited in March to provide wider community support.

- Chelsea's Choice was delivered to the four school academies across the district plus a performance for 'looked after children' or those living in supported accommodation. This focussed on risk taking behaviour leading to the sexual exploitation of a female teenager. The Partnership conducted pre and post production student surveys. This provided opportunity to understand what learning outcomes had been achieved. In total approximately 970 students watched the performances with 4 post event disclosures. Each performance was also supported by partnership organisations such as Terrance Higgins Trust, Link to Change and CASUS (adolescent substance abuse)
- Reducing the number of missing person reports from children's care homes within Fenland - Recognising children from these locations were some of the most vulnerable in the community and whilst missing at greater risk of becoming victims of child sexual exploitation or crime in general. The significant number of missing reports was also presenting an increase in demand for Cambridgeshire Constabulary. A full partnership group was established which included staff from the care homes as well as statutory partners. This involved monthly meetings, better information sharing, improved use of Child Abduction Warning Notices, and identification of victim and perpetrator cohorts. Police performance data:

The average number of Missing Person reports per month over specified 3 month period recorded from Care Homes 2016 & 2017

Period	2016	2017	Difference
Jan to March	23	27	+4
Apr to June	20	46	+26
July to Sept	30	29	-1
Oct to Dec	23	4	-19

 Work to reduce the number of young drivers involved in collisions included the provision of Driver iQ to students at education establishments whose students fall within the age group 16 to 18. The course is intended to improve driver behaviour and develop hazard perception. Currently Cromwell Community College, Neale Wade, Wisbech Grammar and the College of West Anglia have agreed to participate.

5.3 Theme 2: Reducing Offending in Fenland

- Supporting work by the Integrated Offender Management scheme to rehabilitate
 offenders by providing support in obtaining employment and suitable accommodation.
 Through monitoring of those who have successfully completed an IOM programme it
 has been determined their cost of crime on society has been reduced by 92%.
- Supporting the work of Cambridgeshire & Peterborough Road Safety Partnership through promotional and engagement activity. In particular the Designated Driver scheme that operated over the 2017 festive season in partnership with a number of licensed premises across Fenland.
- Work to reduce recorded shoplifting considered how local support services, including voluntary bodies, could support an identified offender cohort. There was a focus on Foodbank provision and following engagement with those facilities the support they could provide was very limited if available at all. This included looking at opportunities for offenders to access 'Sues Essentials'. This strand of work continues to determine the most appropriate means by which Sues Essentials can be made available. 'Sue's Essentials' is an initiative which began in East Cambs that aims to reduce crime theft in particular through the distribution of free toiletries, sanitary items and underwear.
- Alcohol related Anti-social Behaviour was a recognised community issue within Wisbech town. In the knowledge the Designated Public Places Order was due to elapse and following community concerns a Public Spaces Protection Order was introduced. The new order introduced similar legislation to control alcohol consumption across an extended area of Wisbech, whilst in 3 smaller specific areas the order intended to prevent the consumption of alcohol. The order became effective on 20th October 2017. There was an intervention and education period in the first instance with enforcement patrols commencing from the 4th December 2017. Data for December indicates a decrease in street drinking reports to police and by CCTV operatives. Patrol activity is being completed by Kingdom and the local community police team. Please see page 10 of the Action Plan at Appendix A for current performance data.

5.4 Theme 3: Support Safer & Stronger Communities.

- The quarter 3 strategic assessment priority is road safety. The assessment has identified young male drivers aged 19 to 24yrs, dark and wet roads and rural locations as being key contributory factors leading to road traffic collisions. FCSP will work with the Cambridgeshire & Peterborough Road Safety Partnership to seek opportunities to reduce the likelihood of this cohort being involved in collisions. Recommendations for discussion at the January FCSP meeting included enhancing speedwatch, media campaigns and supporting a 'good egg' safety campaign. This is an online education campaign aimed at child car seat safety and young drivers. (online link: http://cambridgeshire.goodeggsafety.com/)
- Some activity overlapped priorities, such as the alcohol related Anti-social Behaviour. The FCSP continues to support the Wisbech Alcohol Partnership (WAP) and the delivery of the Home Office Local Alcohol Action Area Project to help reduce the impact of street drinking and the health related harms associated with alcohol misuse. The WAP is making good progress in delivering against its 13 point action plan which includes work streams linked to recovery walks, front line officer IBA (Alcohol Identification and Brief Advice) training, PSPO implementation, community and business engagement and promotion of key health messages and national campaigns like 'Morning After' and 'Dry January'.

- Substance misuse including both alcohol and drugs were acknowledged as requiring
 partnership activity. Following a presentation to FCSP by Cambridgeshire Child and
 Adolescent Substance User Service work was commissioned to ensure the drug
 policies within Fenland educational establishments were current and reflected the
 latest best practise. At the same time opportunities were sought to promote
 http://www.keep-your-head.com/ a free, confidential counselling service, providing
 mental health self-help information and support online for people aged between 11
 and 19.
- 5.5 For full information on the Partnership projects please see the 2017/18 action plan at Appendix A.

6 Learning from 2016/17 and developed in 2017/18

6.1 Please see the below table detailing the 'you said, we did' approach from the previous Overview and Scrutiny meeting.

Overview and ociding meeting.	
You Said	We did
The language of the actions and the proposed actions within the plan could be a lot clearer	The partnership action plan was reviewed and the descriptions were amended to ensure the action plan including the targets and proposed outcomes were clearer.
The biggest issue that people raise is around road safety and speeding and yet there is only 1 action and it is targeting a very specific group and it is not very easily identifiable within the plan. It has been said previously that it is an area of focus but It needs to be a priority	The partnership took on board the feedback from O&S on road safety matters and as such commissioned a full strategic assessment on this subject (please see quarter 3 within the plan). The FCSP is the only partnership in Cambridgeshire to allocate Road Safety and review through the strategic assessment process.
The plan is 'brilliant' especially the traffic light system which is very clear, and very good news that there are no areas that have come out as 'red', however there are some points which have not been completed and one area that has 'no' in the target box and that she feels this should be red.	The action plan has been reviewed and all project work streams are now covered through the traffic light (RAG) process. The current plan has one section that is showing 'red'. This reflects the CSP's consideration of a tactical approach but following wider consultation it was identified the tactical option was already available through current CSP member processes and therefore not progressed beyond the analysis stage.
The support available to licensed premises, particularly through PubWatch schemes, as in Whittlesey there is an issue with PubWatch as they have very little support and asked if this is a district wide issue. Councillor Mason stated that during	A joint meeting was held outside the O&S meeting and actions agreed. Following staffing changes within Licensing there has been improved attendance at PubWatch meetings by officers. The Whittlesey scheme

the past 2 years the group has seen a rejuvenation and officer membership has changed, he attendance at the February 2018 confirmed that invitations to meetings meeting is arranged. have been sent to officers in the past. but nobody has attended. He stated that PubWatch works well in Whittlesey and they conform to the regulations, there is a definite interest. Dan Horn stated that he is keen to bridge the gap in particular the misunderstanding in terms of the invitation to the group, and agreed to take that forward outside of this meeting Councillor Buckton stated that some All existing and new work streams of the actions need a 'so what' are now scrutinised by partnership answer. It is about the reflective part officers with the 'so what' outcome on some of the actions and about the approach. This has helped ensure outcome and adding value. partnership activity is meaningful and working towards outcomes that impact positively on the local community. Councillor Buckton agreed that the All existing and new training within training is good to know but we want the action plan includes narrative on numbers trained and outcomes to to know what the impact of that training was date. The Overview and Scrutiny panel Councillor Booth making reference to cyber crime, stated that there is a raised concerns regarding the fairly low take up in this area and community's knowledge, asked about telephone crime, stating understanding and engagement that he has seen incidents where with Cybercrime, Scams and Rogue people have been duped into giving Trading. This strand of work was out money and asked how this is subject of a comprehensive addressed. Councillor Oliver stated strategic assessment resulting in a that within the partnership there are number of recommendations being other organisations that are looking presented and approved. Funding at this type of crime, so this is being from the FCSP was provided to addressed but is not specifically in support the activity of the County our plan, in the future we may need Community Safety Team which was to include it so that people can see all supported by a number of other aspects of that are being tackled partnership members as well as charitable and private organisations.

7 Other Activity

- 7.1 Not recorded within the action plan included the Safety Zone engagement delivered by Community Support with funding from FCSP to over 870 year 5 students.
- 7.2 Scenarios delivered were
 - Anti-social Behaviour
 - Fire Safety

- Water Safety
- Road Safety
- Dog Safety
- Personal Safety
- Emotional Wellbeing
- 7.3 The partnership as in previous years received very positive feedback from the students. The teachers were also very supportive identifying the topics were all very relevant but curriculum restrictions meant they had little opportunity to deliver the messages within lesson time.
- 7.4 The CSP is also responsible for and accountable to the Home Office for the completion of Domestic Homicide Reviews. These reviews are completed through convening a panel which is independent of any criminal investigation with the intention to identify learning or good practise which can be shared to prevent further incidents of domestic abuse related deaths.
- 7.5 The review report author determines recommendations from the identified learning and/or best practise which are subsequently translated into an action plan. The delivery of this action plan is overseen by the CSP through a standing agenda item.
- 7.6 To date there has been a requirement for the partnership to commission two reviews. One has been completed having been approved by the Home Office whilst the other is subject of Home Office review in April 2018.

8 2017/18 Priority themes

- 8.1 The Community Safety Partnership plan is developed to identify and tackle behaviours, locations and trends which have a detrimental effect on the quality of life for those who live, work and visit Fenland.
- 8.2 The FCSP will continue use the same priority headings in 2018/19 as in 2017/18, namely
 - Supporting Victims
 - Reducing Offending
 - Supporting safer and Stronger Communities

The finer detail of what partnership activity will be undertaken for each of these priority headings will be determined by the content and recommendations of the end of year & forward planning strategic assessment in April 2018.

9 CCTV performance report for 2017

- 9.1 At the Overview and Scrutiny panel meeting on the 2nd June 2014 an update relating to CCTV services was requested alongside the Fenland Community Safety Partnership performance update.
- 9.2 On a quarterly basis a CCTV stakeholder meeting is held with key contributing partners, including representation from each of the four town councils which allows for a full and comprehensive performance update to be provided in relation to CCTV services. This approach also allows for partners to provide feedback on the CCTV service, including input in to local performance outcomes and indicators.
- 9.3 For full information on CCTV performance relating to 1st January to 31 December 2017 please see the CCTV performance report at Appendix B.

10 Effect on corporate objectives

10.1 The work of the Fenland Community Safety Partnership contributes to the Environment corporate priority and demonstrates an excellent partnership ethos for the Quality Organisation priority

11 Community impact

11.1 The broad work of the Fenland Community Safety Partnership has an impact within Fenland communities through reducing crime & anti-social behaviour, fear of crime, public perceptions and building community cohesion. All these outcomes contribute to making Fenland safer and stronger.

Appendix A

Fenland Community Safety Partnership Partnership delivery plan 01 April 2017 – 31 March 2018



Strategic Themes 2017 – 2018
Supporting victims
Reducing Offending
Support communities

The Community Safety Partnership plan – Is developed to identify and tackle behaviours, locations and trends which have a detrimental effect on the quality of life for Fenland residents the plan is designed to react to new emerging issues and address long term problems

ACTION PLAN PERFORMANCE KEY

	Progressing well and on target: minimum risk of failure
	Requires intervention to ensure target is met: small-medium risk
	Needs urgent intervention to ensure project progresses: medium-high risk

Supporting victims	Supporting victims							
Priority	Action	Outcome	Target	Milestone	Lead Officer	Progress narrative / Risk	RAG	
SCAMS— Mapping of current services available and identification of gaps and risk in Fenland	Identify key themes which are not currently being addressed by wider support organisations. Provide specific profiles to support the CSP and wider groups to development of community based projects.	Profile developed showing clear direction for the CSP with outcome focussed recommendatio ns. Recommendatio ns to develop a partnership project which focus on the need for Fenland residents. Identify best practice to aid project development	Profile developed = Yes		Jamie Leeman	Update for meeting 09/11/17 Recommendations from Q2 Strategic Assessment 1. Promote and distribute the information and guidance that is being commissioned on behalf of the FCSP by Cambridgeshire County Council Community Protection Team (CPT). 2. Partner agencies to ensure that their staff are aware of the scams within the Little Book of Big Scams (LBoBS), especially those working directly with residents. 3. To work with CPT to raise awareness of scams and the LBoBS through joint community engagement. 4. Explore any missing links that exist to health services, particularly mental health linked and sharing information about scams.		
Tackling rogue trading / doorstep/ online scams	Deliver initiatives to build community resilience and protect the vulnerable against the	Increased awareness of scams and rogue trading, particularly within the wider community, to encourage	To introduce 6 new community led protection schemes (NCCZs or Good Neighbours)		Charlotte Homent CCC	7 NCCZ (No Cold Calling Zones) handed over to communities. 22 priority referrals received in Fenland to date. 19 contacted within 28 days. 12 new Friends Against Scams recruited Copies of Little Book of Big Scams		

	financial and emotional harm caused by scams and rogue trading.	people to support their more vulnerable neighbours. Appropriate advice, guidance and support given to all victims referred to the Community Protection Team.	set up and supported. 85% of Community Coordinators and Awareness Event attendees surveyed reporting they feel increased confidence in recognising scams and rogue trading. Reported victims will be contacted with advice within a maximum 28 days.			delivered to 19 x Post Offices, 12 x GPs surgeries, Age UK in Chatteris, FDC Customer Services, 4 x static libraries, and mobile libraries (covering approximately 112 stops in Fenland) Engagement events held across Fenland with 324 people engaged at these events with specific advice given to 27 people Silver Monday older person's cinema screening at the Light Cinema attended in November with 143 copies of Little Book of Big Scams handed out to the attendees. Nine minute scams awareness film shown before the main film at the December Silver Monday event – very well received, positive comments fed back. Community confidence survey being developed	
Deliver ASB solutions across Fenland	Deliver a multi agency group to action plan supporting High risk ASB victims in a co-ordinated	High risk victims are receive effective partnership response to support harm and risk from	100% of high risk victims contacted in 24hrs of Risk assessment being completed	Monthly meetings delivered	CSP officer	FDC - recorded 3 high risk ASB cases. 2 victims contacted within 24hr, the third has not responded to any attempted contact nor attempts by partner agencies. Circle Housing – recorded 6 high risk	

	approach.	incidents of ASB				cases all of which had contact within 24hr. Cambs Police –recorded 1 high risk case who was contacted within 24hr. Monthly partnership Problem Solving Group meetings delivered by FDC Community Safety Team	
Improve levels of mediation to resolve antisocial behaviour (ASB) complaints	ASB case handlers are informed of trained mediators and how to sign post for support. PSG to tackle any blockages for mediation to bring about effective resolution.	Increased use of mediation as early resolution of ASB complaints to support victims.	Increased level of mediation as compared to 2016/17 -	April 2018 On-going	CSP officer	In 2016/17 there were three cases where resolution was attempted through use of mediation. Currently for 2017/18 there haven't been any cases where mediation has been used. Through the monthly partnership Problem Solving Group (PSG) meeting all partners involved in dealing with ASB cases are encouraged to consider mediation as an option. There are 6 trained mediators accessible to members of the PSG All PSG members know how to access mediation services. Mediation opportunities are now discussed and	
			PSG -			encouraged at each monthly PSG.	
Deliver prevention and awareness of Child Sexual	Chelsea's Choice performances delivered in	Increased awareness of CSE within victim cohort	Delivery of performances across mainstream	16/10/2017 – Neale Wade and Cromwell	Rosie Cooke FDC	4 performances were held at each of Fenlands Academies. The focus age group being Year 10	

Exploitation (CSE) and Domestic Abuse & Sexual Violence (DASV)	(CSE) and Schools. Domestic Abuse		secondary schools = yes	17/10/2017 – Sir Harry Smith & Thomas Clarkson. 17/10/2017 – evening for looked after children.		(14/15yr). Approximately 950 students across all four Academies watch the performance. An evening performance for 'looked after children' and those living in supported accommodation attended by approximately 20 young people. The performances supported by attendance of staff from Terrance Higgins Trust; Link to Change and CASUS. 4 post event disclosures Student feedback indicated an increase in the understanding of the risk around CSE.	
	Reduce incidents of missing person reports from within young people's Care Home settings	Improved working relationship between care homes and partners involved in investigating and reviewing missing person reports. Identifying and reducing risk to young people.	Reduction in number of recorded missing reports from young people care homes.		Ian Lombardo Cambs Police	There has been comprehensive partnership working to improve the situation relating to 'looked after children' going missing, reducing the risks this presents to those whose whereabouts are unknown and in turn reducing the demand on local public sector organisations. The table below represents police performance data: Average number of Missing Person reports per month over specified 3 month period recorded from Care Homes 2016 & 2017	

						Period Jan to	2016	2017	Difference +4	-
						March Apr to June	20	46	+26	
						July to Sept	30	29	-1	
						Oct to Dec	23	4	-19	-
	Attend and support the Countywide DASV partnership to deliver local tasks.		Dependant from Needs Ass and county campaigns		CSP officer	was no e represen would rer Supporte campaigr distributir Commun groups a Promotin Providers	ended by xpectation at main 'vir d DASV n through g poste ities For cross Fe g DAHA a through	the cha on for C each m tual' me do you h social r images rum & Po enland. to Social n PSG n	air that there SP eeting but we mbers. recognise' media posts, s to Diverse ub Watch	
Hate Crime	Diverse Community Forum (DCF) to review Hate Crime	Improved community awareness & confidence to report Hate	Increase reported Hate Crime compared to 16/17	April-June July-Sept Oct-Dec Jan-Mar	D Bailey / DCF		dicates is	s curren	s the table tly showing an a)	

reporting process with Fenland	Crime in	Through DCF review current 3rd party reporting	Feb 2017 – Review concluded		Period April to June	2016	2017	Difference +5	
		process. Taking account of national,	June 2018 – New 3rd	ting me ted and oted. to 20th per - Stop	July to Sept	17	17	=	
		local and online	party reporting scheme		Oct to Dec	20	18	-2	
		developments to rejuvenate and promote	adopted and promoted.		April to June	10	15	+5	
		scheme in Fenland.			At the December Diverse Community Forum (DCF) meeting it was agreed				
	Awareness Campaigns supported by Comm Safety Team	Campaigns supported by Comm Safety	14th to 20th October 2017 – Stop The Hate UK		the third party reporting scheme needed rejuvenating and this was scheduled for the spring of 2018. At the February 2018 meeting further discussion is to be held to plan for the rejuvenation launch.				
					number o	d by the post of Social No. Twitter f	oartnersl Media po eed and	eek - hip through a ests through the Social	
						ss event i at the R	n partne osmini C		

	To look at options for 'Driver IQ' to be used as a diversionary scheme for drivers 17 to 19yr.	Identified risk taking cohorts who drive in an anti-social manner to be offered 'Driver IQ' as an alternative to a Formal Section 59 warning.	Adoption of suitable diversion route to access 'Driver IQ' program	Percentage of drivers accepting diversion opportunity who complete the 'Driver IQ' modules.		Following discussion at the Cambridgeshire & Peterborough Road Safety group it was felt there were complications in adopting another diversion route as there are current diversion opportunities available if the Section 59 Warning process was used to its full potential.			
Reducing Offendi	Reducing Offending in Fenland								
Priority	Action	Outcome	Target	Milestone	Lead Officer	Progress narrative / Risk	RAG		
SHOPLIFTING– Mapping of current services available and identification of gaps and risk in Fenland	Identify key themes which are not currently being addressed by wider support organisations Provide specific profiles to support the CSP and wider groups to development of community based projects	Profile developed showing clear direction for the CSP with outcome focussed recommendatio ns. Recommendatio ns to develop a partnership project which focus on the need for Fenland residents.	Profile developed = Yes		CRG Jamie Leeman	Agreed recommendations from Q1 (Shoplifting)— to be added July 2017 Review current capacity of emergency provision for short -term prevention. Promote awareness of local emergency support services The partnership will consider the specific needs of offender subsets of females and young people (Sue's Essentials) The partnership will support the use of restorative justice practices and community resolution in relation to shoplifting including the development of a business information pack. Shopwatch- review and evaluate			

		Identify best practice to aid project development				impact and consider amalgamation Review the impact and lessons learnt from new interventions in Wisbech (as a local Alcohol Action Area)	
Shoplifting	Review current capacity of emergency provision of local support services in Fenland.	Partnership is aware of current gaps that exist within local support services (food banks). Partnership will be best informed on local food bank provision to promote and where applicable, provide support for change.	Review completed = yes		Rosie Cooke	Review completed. There are three Foodbanks in Fenland at Chatteris, March and Wisbech. They mainly provide 'long life' food to those who self-refer or are referred by an agency. The foodbanks do operate an allocation policy to prevent abuse of the charitable provisions. Foodbanks have limited supplies of toiletries as these items are rarely donated. They don't provide access to toys due to storage space. However, where they are able and supply permits they do hand out donated toys on an identified 'needs' basis.	
	Task and finish group established to; Implement local project based on Sue's Essential model	Established task and finish group (multi agency) Delivery of agreed partnership projects (Sue's Essentials)	Sue's Essentials model implemented = no Reverse the current upward trend of	Feb 2018 – Task and finish group to be established	Neighbour hood Inspector FDC Com. Safety	Work place modernisation programmes and staff changes within partnership organisations have prevented the setting up of a 'task and finish' group. A bespoke roll out of Sue's Essentials in Fenland is not considered viable. Full consideration is being given to rolling out the scheme as originally completed by East Cambs.	

	Development of a business pack Provide training and guidance to local business on community resolution opportunities. Review and evaluate the local ShopWatch schemes.	Reduced shoplifting from the young female cohort	shoplifting = yes/no			For the period April to December inclusive there has been an increase of 14 recorded shoplifting offences in 2017 when compared to 2016.	
ASB enforcement	Monitor and record the use of the ASB Act 2014 powers within Fenland to ensure effective use of new powers	Improved enforcement of ASB issues highlighted by Community and/or professionals	CBO – PSPO – CPN – Closure – Dispersal -	Apr 2018	PSG Chair	Monitoring of the use of ASB powers is now an agenda item for the Problem Solving Group. To date one male youth has been subject of a Criminal Behaviour Order linked to significant crime and ASB in Whittlesey. Another ten youths voluntarily entered into Acceptable Behaviour Contracts linked to the same problems. No formal Community Protection Notices have been issued. However, a number of CPN warning letters have been issued related to ASB and environmental issues. A Public Spaces Protection Order was introduced in Wisbech on 20/10/17 to	

					help tackle the street drinking problem that exists.	
					Public Spaces Protection Order – Dog Control was introduced on 24/05/17 at numerous locations across Fenland.	
					March Neighbourhood Police team have used Acceptable Behaviour Contracts to deal with youth related ASB issues and have had partnership signatories on the ABC. 7 in Chatteris and 1 in March. All appear to have had a positive impact.	
					Dispersal powers have been used on 2 occasions across Fenland by the police.	
					One related to police dealing reactively with Hare Coursing and dispersing suspects from Cambridgeshire County.	
					The other occasion the powers were used as a preventative power to deal with potential disorder. Resulting in one arrest for breaching a direction to disperse.	
Targeted Domestic Abuse Perpetrator awareness Campaigns	Deliver a project that focusses on the behaviours of young DA perpetrators	Easy access of information demonstrating DA behaviours leading to modified behaviours	Decrease of number of young people entering CJS through DA	TBC DA CSP rep	Break4Change is a family support programme where child to parent/carer violence is an issue. Cambridgeshire Youth Offending Service have been running the programme which is scheduled for review/assessing 10 weeks after introduction. The results of the review and subsequent recommendations are not currently available.	

						Tough Love is a theatre group performance for students of school age to improve awareness and knowledge around healthy relationships. If agreed by the CSP it is expected Tough Love will be delivered by the CSP in partnership with the four Fenland Academies in the autumn of 2018.	
Road safety - campaigns	Countywide Road Safety team to deliver projects for at Risk drivers, (Culpable 25- 30 yr old male drivers)	Campaigns delivered to raise awareness of key road safety risk linked to Fatal4 – seatbelt, drink drive, mobile phone and speeding	Campaigns delivered = yes	Apr 2018	Matt Stanton Rosie Cooke	Road Safety campaigns are communicated mainly through use of Social Media or other online formats. There is a 12 month calendar that outlines monthly subject area. Subjects covered have included drink drive, motorcyclists, speeding, mobile phones and vulnerable road users which incorporates pedestrians, dog walkers, joggers/runners to name a few. Along with seasonal & localised risks such as drink drive and speed on rural roads Road Safety Campaigns – The partnership's "I'm Des" campaign, where designated drivers were able to get free selected soft drinks at establishments signed up to the scheme was extremely successful in being rolled out countywide. The Facebook post reached over 250,000 people in the first 48 hrs and resulted in a number of additional establishments joining the campaign. The following	

venues in Fenland took part:
vendes in remaind took part.
Georges, High Street, March
Globe Inn, School Road, Wisbech
Kings Head, Old Market, Wisbech
Three Tuns Inn, Norwich Road, Wisbech
Angel Inn, Alexandra Road, Wisbech
The Ship Inn, Nene Parade, March
The Wheatsheaf Inn (Wetherspoons), Church Terrace, Wisbech
The Road Safety Partnership is currently developing a 'Community Road Safety Tool Kit'. The first toolkit relating to speed is expected to be ready for circulation in March.
FDC and CSP have supported a campaign by Wisbech Alcohol Project — '12 days of Christmas - Wisbech Alcohol Partnership' helping to reduce the number of drink drive incidents on our roads through raising awareness of the 'morning after' and 'THINK drink drive' campaigns.
In addition the FCSP have retweeted messages posted by the C&PRSP during the lead up to Christmas.

Dwelling Burglary, Robbery, Theft of Vehicles & Theft from Vehicles	Work with partner agencies in order put interventions in place which will assist in rehabilitation.	Reduced cost to society of reoffending. Improved pathways for rehabilitating persistent offenders in to work.	Reduce Reoffending by cohort = yes	March 2018	Louise Williams IOM officer	Quarter 3 (Oct 17-Dec 17) show that during this period 14 persons who had been deselected from the Fenland IOM Scheme and were being monitored in terms of reoffending rates for an 18 month period following deselection. The cost of crime to society 12 months prior to being placed on the scheme and for the period whilst on the scheme totalled £417,909. Following deselection the cost of crime to society of the same 14 individuals was reduced to £33,140 which is a reduction of 92.07% The figures are based on proven offences only and the figures are set by The Home Office.	
Support safer and	d stronger commu	nities			l		I
Priority	Action	Outcome	Target	Milestone	Lead Officer	Progress narrative / Risk	RAG
ROAD SAFETY – Mapping of current services available and	Identify key themes which are not currently being	Profile developed showing clear direction for the	Profile developed = Yes		CRG Jamie Leeman	Proposed recommendations from Q3 (Road Safety)	
identification of gaps and risk in Fenland	addressed by wider support organisations Provide	CSP with outcome focussed recommendations.				Raise awareness of Community Speedwatch operating in Fenland and increase community participation. Outcome – Increase in operational Community Speedwatch groups within Fenland.	
	specific profiles to	ns to develop a partnership				FCSP to work alongside the C&PRSP to improve engagement with &	

	support the CSP and wider groups to development of community based projects	project which focus on the need for Fenland residents. Identify best practice to aid project development			awareness amongst young drivers of the hazards associated to driving on dark, wet roads. Outcome – number of engagement events held and targeted messaging campaigns. Support the C&PRSP in promoting the 'good egg' safety guidance to young/inexperienced drivers. Outcome - promotion of 'good egg' campaign yes/no C&PRSP to develop a media campaign with a focus on young drivers and collision reduction in October & November 2018.	
Communication Plan	Refresh and deliver the CSP communication plan	Production of a Community Safety Partnership communication plan that support both local and national campaigns, themes and partnership priorities.	Increased use of social media; Increased followers Posts of partnership key messages Partners supporting the delivery of the communication plan = yes	Rosie Cooke	For the quarter August to October 2017 @Fenlandcsp the twitter account for FCSP has seen followers increase by 25 158 posts on the twitter account since 1st August 2017. Campaigns such as Domestic Abuse 'do you recognise yourself'; Road Safety Drink Drive; Alcohol Awareness week have been supported. Fire Service, Police, County Council have attended engagement events which are held across each of the four towns within Fenland.	

ASB Powers DPPOs	In partnership develop a plan to remove / replace the DPPOs in	Public clear on new powers and their purpose to reduce incidents of ASB in a	DPPOs removed = yes PSPOs implemented =	= yes 2017 – Cabinet approved report and	2017 – Cabinet approved report and	A Locks	A new Public Space Protection Order was introduced in Wisbech on Friday 20th October to tackle community concerns around alcohol related ASB. Replacing the old DPPO.
	Fenland with PSPO's	specific location Reduced levels of alcohol	yes			One large area of Wisbech town centre has restrictions which allow the control of alcohol consumption and reduction of ASB.	
		related incidents within specific PSPO areas		consultation process		While three smaller and more specific locations have restriction which will prevent alcohol consumption. These area are Tillery Field, Memorial Gardens and the gardens of the	
				September 14th – Cabinet approved implementat	14th – Cabinet		Church of St Peter & Paul. As per Council policy there was a period of prevention, intervention and education before formal enforcement
				ion of 4 x PSPO's		Activity supported by the local police and Kingdom staff.	
			October 20th – DPPO's		There was insufficient recorded evidence of alcohol related ASB/crime available to support the introduction of PSPO's in March or Whittlesey.		
				ceased and PSPO's adopted.		Reduction in alcohol related litter being recovered from St Peter and Paul Church gardens	
						CCTV street drinking incidents – Nov 2017 = 37 (39 in 2016) & Dec 2017 = 6 (30 in 2016)	
						Only 2 reports of street drinking recorded by Cambridgeshire	

					Constabulary in December 2017	
					No FPN's issued in December with 19 recorded police patrols and alcohol disposed of on 6 occasions	
Reduce Street drinking	Deliver the Fenland Alcohol Partnership action plan inline with the	Reduced alcohol related incidents including street drinking	LAAA program delivered = yes (ongoing)	A Locks	The Wisbech Alcohol Partnership (WAP), during April – December 2017, has been delivering against the agreed Alcohol Project plan which supports the ongoing work of the Home Office Local Alcohol Action Area (LAAA) project.	
	LAAA requirements	Reduced risk of alcohol harm to the local community			The Wisbech Alcohol Partnership continues to meet monthly to deliver the Local Action Area Program by working on the agreed 13 point action plan.	
					This includes the introduction of alcohol related Public Spaces Protection Orders (PSPO's) to cover areas of need in Wisbech.	
					The four active Public Spaces Protection Orders that cover the Wisbech town centre area continues to be actively supported by the Council and its supporting enforcement partners.	
					For more information on the PSPO's visit: www.fenland.gov.uk/pspo	
					The Alcohol partnership has also delivered the following key actions during April to December 2017;	
					21 joint partnership patrols (enforcement patrols) in key street drinking locations within Wisbech.	

			Persons found to be drinking have been provided with advice on alcohol treatment pathways and alcohol removed from the persons where appropriate.	
			Monthly recovery walks have been delivered in key street drinking locations by Inclusion (alcohol treatment provider) with support from staff from the Richmond Fellowship (mental health support) where persons have been directly engaged with by health professionals. The recruitment of a dedicated multi lingual recovery worker has been completed to continue this key piece of partnership activity.	
			A drug and alcohol (dual diagnosis) training event was held for free in June 2017 at the Council Chamber and offered to wider partners and front line officers. This training helps inform and enable front line officers to understand addiction and have a wider awareness on substances and the effects they have on an individual. At least 15 front line officers attended this event from services including FDC, Circle Housing, NHS (CPFT), Private Security Industry and Cambridgeshire County Council. Further events continue to be provided at least quarterly in the district.	
			Telephone discussions with the Home Office alcohol strategic lead now take place bimonthly to discuss the work of the alcohol partnership, the projects	

	and actions being delivered and to highlight the recent community concerns raised on street drinking. It was confirmed that based on the National Police and Crime Commissioners best practice document on street drinking that the Wisbech Alcohol Partnership is delivering work streams as stipulated within the guide. There have been some suggestions made by the Home Office officer on other best practice being delivered by other LAAA areas which will be explored as part of the ongoing work of the partnership.
	The Wisbech Alcohol Partnership promoted the 'Morning After' campaign during December to help support and reduce the risk of drink drive and alcohol related traffic incidents in Fenland.
	The partnership circulated resource materials for the 'Morning After' campaign through local licensed trade via PubWatch and will make use of the CSP social media channels to highlight key messages throughout December. For further information on the 'Morning after' campaign please visit http://morning-after.org.uk/

Substance Misuse	Fenland update from CASUS on local need and risk	Partnership awareness of the needs around young people and substance misuse	Presentation delivered to FCSP = yes Identification of prevention, intervention and/or education opportunities = yes	November 9th – presentation delivered	Joe Keegan CCC	A presentation by CASUS was delivered to the CSP at the meeting on 09/11/17. Opportunities developed within action plan around young people. Alcohol awareness week was supported by FCSP through Social Media activity covering education/awareness. Early Help district team managers in Fenland who have staff and managers who oversee work with young people in school regarding alternative provision, exclusions and support to young people refereed via an Early Help Assessment. They have been briefed to encourage educational establishments adopt current best practise when dealing with drug related issues.	
	Engage with local educational establishments to ensure their drugs policies are fit for purpose and reflect current best practise. Considering all referral/support options not only	Intervention appropriate to the circumstances of any policy breach.	All drug policies within Fenland education establishments reflect current best practise.	March 31st 2018	Sarah Tabbitt		

	enforcement					
	Promotion of KOOTH within educational establishments	Improved student awareness of available resource.	Link available on all educational establishments intranet	March 31st 2018	Sarah Tabbitt	All CSP partners are to be encouraged to circulate the http://www.keep-your-head.com/ link. This is the place that brings together reliable information on mental health and wellbeing for children, young people and adults across Cambridgeshire & Peterborough. It has a wealth of resources and links to other websites and organisations.
NTE Violence	Develop links to relevant A&E teams to improve the flow of information relating to violence	CSP directed to key locations to work with local licensing teams to challenge licensing behaviour	A&E data received from QEH, P/boro City Hospital Hitchinbrooke Hospital	On hold	Jamie Leeman	

Glossary

ABCs	Acceptable Behaviour Contract
Acquisitive Crime	Theft from dwellings, vehicles, non dwellings, commercial including shop lifting
ASB	Anti-Social Behaviour
CAA	Community Action Area – Location that requires a partnership focus to reduce incidents and improve public confidence
CAF	Common Assessment Framework
CASUS	Cambridgeshire Child and Adolescent Substance Use Service
CCTV	Closed Circuit Television

Crime Calendar	Analytical work from 5 years of data produced seasonal crime trends
CSP	Community Safety Partnership
CYPS	Children & Young People Service
DA & HR	Domestic abuse & Healthy relationships
DPPO	Designated Public Places Order
E-CINS	Empowering-Communities Inclusion & Neighbourhood-management System (E-CINS)
FDC	Fenland District Council
'Get Closer' campaign	Police campaign to place the service in the public eye including awareness, targeted and partnership media
'Hidden Groups'	Hard to reach groups or difficult to identify or engage
IDVA	Independent Domestic Abuse Advocate
IOM	Integrated Offender Management
LAAA	Local Alcohol Action Area
LAC	Looked After Children
LARM	Locality Allocation and Referral Meetings
LCG	Local Commissioning Groups
MASH	Multi Agency Safeguarding Hub
Mosaic Data	Mosaic is a classification system that gives you access to a vast range of demographic data
NCCZs	No Cold Callers' Zone
NHS	National Health Service
NHW	Neighbourhood Watch
NTE	Night Time Economy
Op Titan	Police operation monitoring and enforcing licensing conditions in pub cluster areas
PRP (HMO)	Private Rented Property (House in Multi Occupation)

P&CC	Office of the Police & Crime Commissioner
PSG	ASB Problem Solving Group
PSHE	Personal, social, health and economic education
PSPO	Public Spaces Protection Order
PST	Local Police Problem Solving Team
RAO Group	Partnership group for licensing monitoring and appropriate action around identified breaches
RONI	Risk Of NEET Indicator
SIRCS	Secure Incident Reporting and Empowering Communities System.
TLS	Traffic Light Model System
UKBA	United Kingdom Border Agency / UK Immigration services
WAP	Wisbech Alcohol Partnership

Appendix B



Safer Fenland CCTV Statistics January – December 2017 CCTV service performance overview

	Total 2016 (Jan – Dec)	Total 2017 (Jan – Dec)	Variance
Incidents	2,328	2,311	-17 incidents
Enforcement Outcomes – arrests, fines and warnings	462	315	-147 outcomes -32%
Camera Patrols	6,187	5,323	-864 patrols
Media reviews	524	436	-88 reviews
Evidential exhibits	213	199	-14 exhibits
Service delivery provided	100%	100%	-
No. of Cameras (Public Space)	73	74	-

Number of incidents picked up by CCTV and associated arrests & fines 2017

	Chatteris	March	Whittlesey	Wisbech	Total
Incidents	63	262	75	1,911	2,311
Arrests (CCTV led)	1	12	2	85	100
Assisted Arrests	3	21	4	86	114
Fines & formal warnings	0	38	0	62	100
No. of cameras / % of overall	15 (20%)	14 (19%)	6 (8%)	39(53%)	74

Incidents by Category (Top 5) for Chatteris for 2017

	Concern for Person(s)	Disorder/ Nuisance/ Other	Drunk in Charge	Road Traffic Collision	Traffic
Incidents	6	14	5	4	10
Percentage of total incidents recorded	10%	22%	8%	6%	16%

Incidents by Category (Top 5) for March for 2017

	Affray	Concern for Person(s)	Disorder/ Nuisance/ Other	Missing from home	Traffic
Incidents	18	24	36	19	26
Percentage of total incidents recorded	7%	9%	14%	7%	10%

Incidents by Category (Top 5) for Whittlesey for 2017

	Affray	Concern for Person(s)	Disorder/ Nuisance/ Other	Missing from home	Violence Against Person(s)
Incidents	7	12	13	7	4
Percentage of total incidents recorded	9%	16%	17%	9%	5%

Incidents by Category (Top 5) for Wisbech for 2017

	Concern for Person(s)	Disorder/ Nuisance/ Other	Missing from home	Street Drinking	Theft Shoplifting
Incidents	84	179	131	686	91
Percentage of total incidents recorded	4%	9%	7%	36%	5%

The above data is based upon incidents recorded by Safer Fenland CCTV and data supplied by Cambridgeshire Constabulary, to provide the most accurate figures possible at the time of publishing.

Other categories of incidents are recorded, however only the top 5 categories are shown.

Some of the incidents successfully captured on CCTV across Fenland during 2017 were...

Chatteris

Reports across the Police Airwaves Radio of a suspected drunk driver heading from Ramsey to Whittlesey. Further reports come in that the vehicle has stopped near Bridge Street r/bout with the male driver smashing up the vehicle and then heading off on foot along Bridge Street.

The CCTV team conducts an area search for the described male and locates him walking along the High Street and then on to Slade Way. Police Control is informed and local officers attend.

As a result of excellent CCTV detection and effective partnership work Cambridgeshire Police, one male was subsequently arrested for offences

March

The CCTV team observes a male youth outside the George Campbell Leisure Centre in possession of a clear bag which appears to contain smaller bags with suspected drugs. Police Control is informed. Local officers attend and the male is searched.

As a result of excellent CCTV detection and effective partnership work Cambridgeshire Police, one male was arrested for drug offences.

Whittlesey

Police Control requests observations for a male who is suspected of being in the town area; male is wanted for leaving the scene of a serious road traffic collision. The CCTV team conducts an area search and locates a male outside licensed premises on Market Street. Police Control is informed and live images are provided. Local officers attend and the male is stopped and searched.

As a result of excellent CCTV detection and effective partnership work Cambridgeshire Police, one male was arrested on suspicion of causing death by dangerous driving

Wisbech

The CCTV team observes a male appear to steal a bag from a rough sleeping male within the St Peter's Gardens. Police Control is informed and directed to the male's location.

As a result of excellent CCTV detection and partnership working with Cambridgeshire Police, one male was arrested for theft offences.

The above incidents are brought to the attention of the CCTV operatives by various forms of communication:

- Physical viewing of the cameras by the operatives.
- Direct contact with the Cambridgeshire Constabulary Headquarters.
- Direct contact with the Police Officers using Police Radio.
- ShopWatch and PubWatch radio